



## Client Feedback

Please take a few minutes to answer the following questions about your visit today. Your feedback is very important to us. It helps us improve our skills so we can serve you better.

	Yes	No
Did the public health staff help you feel comfortable and valued?		
Did the public health staff listen carefully to you?		
Did the public health staff explain things to you in a way that was easy for you to understand?		
Did the public health staff use any words that you did not understand?		
Did the public health staff encourage you to ask questions?		
Did the public health staff answer all of your questions in a way you could understand?		
Did the public health staff ask you to explain her instructions or what you learned today in your own words?		
Did the public health staff give you actions you could take to improve your health?		

Source: Adapted from original document by AHRQ Health Literacy Universal Precautions Toolkit Second Edition

How could the public health staff improve the way they treat you and talk with you?

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